

Cumbria Adult Learning

Concession and Fees Policy 2026 to 2027 v1.0

Change Log

v1.0	• First release.
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Introduction

The following concession and fee policy must apply across all provision funded by Cumbria Adult Learning. This policy sets out below the instances where fees are to be collected from learners. It is important to note that all Adult Skills Fund provision delivered by Cumbria Adult Learning is either fully or substantially subsidised by government. The policy dictates that learners, at most, will contribute a maximum of 27.5% of the cost required to deliver the provision, with the remaining 72.5%, as a minimum, funded by the UK Government.

Fee rates will not be set by subcontracted partners. The rates outlined below will be used by the Cumbria Adult Learning Management and Information System (MIS) department when setting up courses on ProSolution and will be used for calculating and publishing provision fee rates on the website and in any brochure(s).

Changes for 2026 to 2027

This section sets out the main changes to this policy since academic year 2025 to 2026:

- The inclusion of references to Free Courses for Jobs funded through Pathway to Devolution funding for 2026 to 2027.
- The concessionary fee, full fee, and full cost fee have been increased for the 2026 to 2027 academic year.

Please note that additional minor updates have also been made throughout this policy. For this reason, it is recommended that the entire policy be read carefully.

Enrolment Form and Evidence of Remission

The enrolment form is a contract between the Learner, Cumbria Adult Learning and the UK Government. To meet the funding and concession requirements, the enrolment form must be completed in full and signed by the Learner and Provider. The signatures must be the original 'wet', or digitally timestamped, and must be non-refutable.



Westmorland
& Furness
Council

Working for Cumberland Council and
Westmorland & Furness Council

When signing the enrolment form the learner is declaring that they meet the criteria of the concession for which they have selected. By the provider signing the enrolment form, this confirms that the learner meets the funding criteria and fee remission evidence has been provided, where required.

The following table sets out the types of acceptable evidence for each funding stream and remission reason excluding those which are a self-declaration:

Funding Stream	Remission Reason	Accepted Evidence
Adult Skills Fund	Employed and earn below the £26,800 annual gross salary earnings threshold	• Wage slip dated within 3 months of the Learner start date. • Universal Credit statement dated within 3 months of the Learner start date. • Current employment contract stating gross monthly and/or annual wages. • For those self-employed, proof of two months earnings provided by an employer and dated within 3 months of the Learner start date (or) two consecutive HMRC Tax Returns (or) most recent HMRC Tax Return supported by a bank statement showing income through earnings dated within 3 months of the Learner start date (or) two bank statements showing income through earnings dated within 3 months of the Learner start date.
Tailored Learning	Council Staff Discount	• Cumberland Council, Westmorland and Furness Council or hosted identification badge. • Current Cumberland Council, Westmorland and Furness Council employment contract. • Most recent Cumberland Council, Westmorland and Furness Council wage slip.
	Health Referral Scheme	• A completed referral form completed by a partner organisation and/or a professional.

Any evidence provided physically will not be copied and retained by Cumbria Adult Learning. For digitally supplied evidence, Cumbria Adult Learning will not retain digital evidence for longer than what is deemed necessary to determine eligibility.

Adult Skills Fund Provision

Eligible learners attending the following provision will be fully funded under the Adult Skills Fund policy:

- Legal Entitlement Qualifications, including:
 - English and maths up to and including level 2
 - Essential digital skills qualification up to and including level 1
 - First full qualification at level 2 or level 3 for individuals aged 19 to 23
- Free Courses for Jobs, in the following circumstances
 - are aged 19 or above on 31 August within funding year 2026 to 2027, enrol on the FCFJ qualifications approved for funding and meet the eligibility of being below the earnings threshold (including unemployed)
 - are aged 19 to 23 on 31 August within funding year 2026 to 2027, enrol on the FCFJ qualification approved for funding, have not achieved a full level 3 and earn above the earnings threshold criteria

Eligible learners who declare one of the following remission reasons will be fully funded under the Adult Skills Fund policy for any qualifications under the local flexibility offer:

- Receive Job Seekers Allowance, Employment and Support Allowance (all categories) or Universal Credit
- Unemployed, looking for work and not in receipt of benefits
- Employed and earn below the £26,800 annual gross salary earnings threshold

All other eligible learners will be co-funded under the Adult Skills Fund policy and a 100% fee concession will apply inclusive to 31 July 2027.

Tailored Learning Provision

Eligible learners enrolling on Skills for Life and Empowering Communities, No Fee provision will be fully subsidised.

Eligible learners enrolling on eligible Empowering Communities, Fee based provision who declare one of the following remission reasons will be part subsidised and required to pay a concessionary fee:

- Receive Job Seekers Allowance, Employment and Support Allowance (all categories) or Universal Credit
- Unemployed, looking for work and not in receipt of benefits

The concessionary fee rates are as follows:

Mode of Attendance	Concessionary Fee Hourly Rate
In Person	£3.75

Blended	£3.75
Online	£3.75
Flexible	£3.75

All other learners enrolling on Empowering Communities, Fee based provision will be part subsidised and required to pay the following full fee hourly rate:

Mode of Attendance	Full Fee Hourly Rate
In Person	£7.50
Blended	£7.50
Online	£7.50
Flexible	£7.50

Full Cost

All learners will be required to pay the following hourly rate:

Hourly Rate
£9.50

Fee Reduction Schemes Offered by Cumbria Adult Learning

The following section outlines schemes that offer reduced fees to eligible individuals for Tailored Learning Empowering Communities, Fee provision commencing up to 31 July 2027. The schemes may be altered or removed at the discretion of Cumbria Adult Learning without prior notice.

Council Staff Discount

Cumberland Council and Westmorland and Furness Council employees will be eligible to redeem a 15% discount for all fee-paying provision. The following restrictions will apply:

- The discount will be deducted from the tuition element only.
- The discount cannot be applied on top of existing fee reductions, including when applying for a remission.

Discount Codes

Cumbria Adult Learning may publicise special offers which can be redeemed at adultlearningcumbria.org by entering a discount code during enrolment which entitles the purchaser to a 15% discount. The following restrictions will apply:

- The discount will be deducted from the tuition element only.
- The discount cannot be applied on top of existing fee reductions, including when applying for a remission.

Health Referral Scheme

Cumbria Adult Learning operates a Health Referral Scheme which aims to provide an opportunity for learners to join a range of fee-based provision to support their

health and wellbeing when referred by a partner organisation and/or a professional. Eligible learners under the policy will be entitled to access a maximum of 20 hours of fully subsidised provision. This one-time entitlement expires after a learner has accessed a total of 20 hours, which if required can redeemed against multiple offerings. Where a learner exceeds the 20-hour fee-free entitlement, learners will be expected to pay any outstanding fees, either at the concessionary rate or full fee rate based on their individual circumstances. Due to the restrictions on this remission reason, all learners will be required to complete a physical enrolment form and declare 'Health Referral Scheme' as their remission reason within section 8 and in some cases any remaining fees to pay recorded in section 9.

Fees for Carers

Cumbria Adult Learning is committed to ensuring accessibility for all learners, including those who require support to attend. Therefore, we do not charge a fee to individuals who are attending solely to provide care or assistance to another learner. This applies to carers who accompany learners with disabilities, additional needs, or other support requirements that would otherwise prevent them from fully participating in their chosen provision(s). Carers are not considered enrolled learners and will not receive certification or accreditation for attendance unless they choose to formally enrol on a provision themselves.

Appeals

Learners have the right to appeal any decision made under the Cumbria Adult Learning Concession and Fees Policy 2026 to 2027. The appeals process ensures that all decisions are reviewed fairly, transparently, and consistently.

Grounds for Appeal

Learners may appeal decisions relating to:

- Fee remission eligibility determinations
- Concessionary fee entitlement
- Rejection of evidence provided for remission or reduction schemes
- Any other decision made under this policy that directly affects their access to learning opportunities

Appeals Procedure

1. Informal Resolution:

- In the first instance, learners should raise their concerns with Cumbria Adult Learning staff, who will attempt to resolve the issue informally.
- If a resolution is reached, the outcome will be confirmed in writing.

2. Formal Appeal Submission:

- If the learner is not satisfied with the outcome of the informal resolution, they must submit a formal appeal in writing within 10 working days of receiving the initial decision.

- Appeals should be sent to AdultLearningMIS@westmorlandandfurness.gov.uk, including:
 - Full name and contact details
 - The decision being appealed
 - The reason for the appeal, including any supporting evidence

3. Review of Appeal:

- The appeal will be acknowledged within 5 working days of receipt.
- A senior member of Cumbria Adult Learning staff, not involved in the original decision, will review the appeal.
- Additional evidence may be requested from the learner if necessary.

4. Outcome Notification:

- A written response outlining the outcome of the appeal will be provided within 15 working days of receipt of the formal appeal.
- The response will detail the full and final decision

Confidentiality and Record Keeping

All appeals will be handled confidentially, and records will be maintained in line with data protection regulations. Appeal outcomes will be used to improve the fairness and transparency of policy implementation.

For further information or assistance with submitting an appeal, Learners may contact Cumbria Adult Learning at AdultLearningMIS@westmorlandandfurness.gov.uk.

Updated: 27 July 2026